

Not all cloud communications companies are equal, especially when it comes to providing great service. Nobody wants to be an anonymous support ticket who waits on hold to get answers from an agent in a faraway land.

We believe service matters and your business communications matter as much to us as they do to you. You deserve immediate service and hands-on knowledge of your company and business practices. This is why you can trust a local service provider for your cloud communication and collaboration needs.

EXPERIENCE THE VALUE OF LOCAL SUPPORT

US	THEM
Local experts in your market available to meet directly with you at your place of business.	Faceless support personnel in a distant city or country.
We know you and your business and your people.	You are a faceless, nameless number.
Immediate service and answers.	Long wait times, multiple transfers, or no answer at all.
A trusted advisor before, during and after the sale – we are here to answer your questions and address any concerns when needed.	After the sale, your business is handed off to call centers, offering limited technical and billing support.
Exceptional tech support and on-going service to ALL of our customers, not just the largest ones.	Larger customers get preferential treatment, exclusive service and technical support, while small and mid-size businesses get sub-par support.

GREAT LOCAL SUPPORT IS ONLY HALF OF THE EQUATION. YOU ALSO NEED A GREAT CLOUD COMMUNICATIONS SOLUTION!

Elevate's business cloud communication and collaboration solution is a better choice. Not only do we provide exceptional service, but we also offer a world-class communications platform.

One unified platform for all of your business communications

Our fully integrated experience includes an enterprise-grade phone system with 100+ calling features, chat, SMS, intelligent video meetings and insights, file sharing and management, and AI-powered customer engagement tools.

An enterprise-grade single-app communications solution for businesses that use Microsoft Teams

For businesses that use MS Teams for collaboration, we offer an integrated single-app communications solution for advanced telephony and SMS that operates inside the Teams experience. No MS Phone license is required.

Advanced AI for greater operational efficiency and productivity

We have carefully and responsibly applied AI solutions, like call and meeting transcriptions, AI assistants, and sentiment analysis, within our platform to help make businesses smarter, more productive, more efficient, and able to take better care of their customers.

Triple Guard Security for your communications data

We take a three-pronged approach to securing your voice calls, chat, SMS, video meetings and file sharing. Elevate's Triple Guard Security protects user access, secures applications and defends the cloud infrastructure.

Built-in secure retention of your communications data

Our platform automatically preserves voice, chat, and SMS data for a rolling 30 days of retention, with 1-year, 3-year, and 10-year upgrade options. Archiving makes it easy to find data when needed, and addresses compliance and other critical business needs.

Affordable and easy to switch

We make it easy to do business with us. By allowing the ability to mix and match licenses, you can tailor your communications plans according to the individual needs of your business. You'll never pay for more licenses than you need.

When you choose Elevate you get the best of both worlds – a leading communications solution with the local expertise and support you deserve!

QUESTIONS? CONTACT US TODAY!

Smart Life, LLC
(502) 251-4775
info@smartlifecorp.com
smartlifecorp.com/elevate