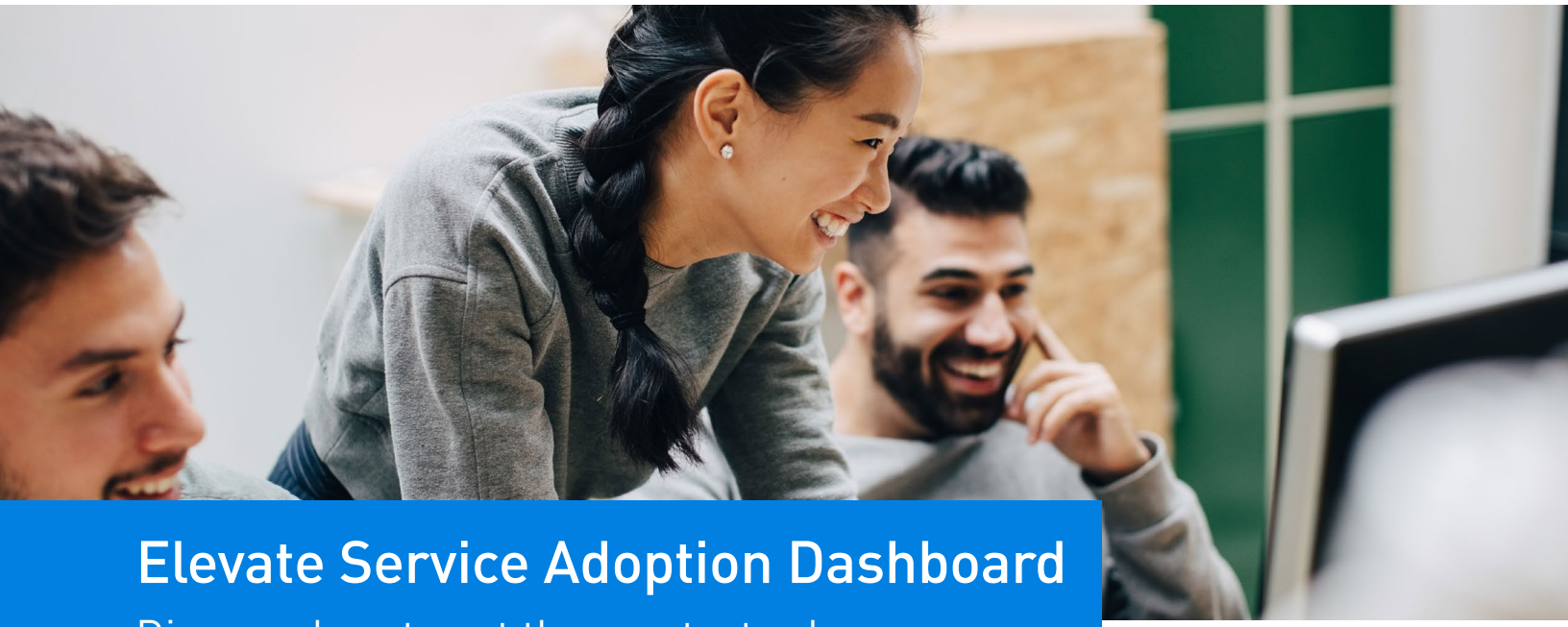
smartlife
An IT Solutions Company

DATASHEET



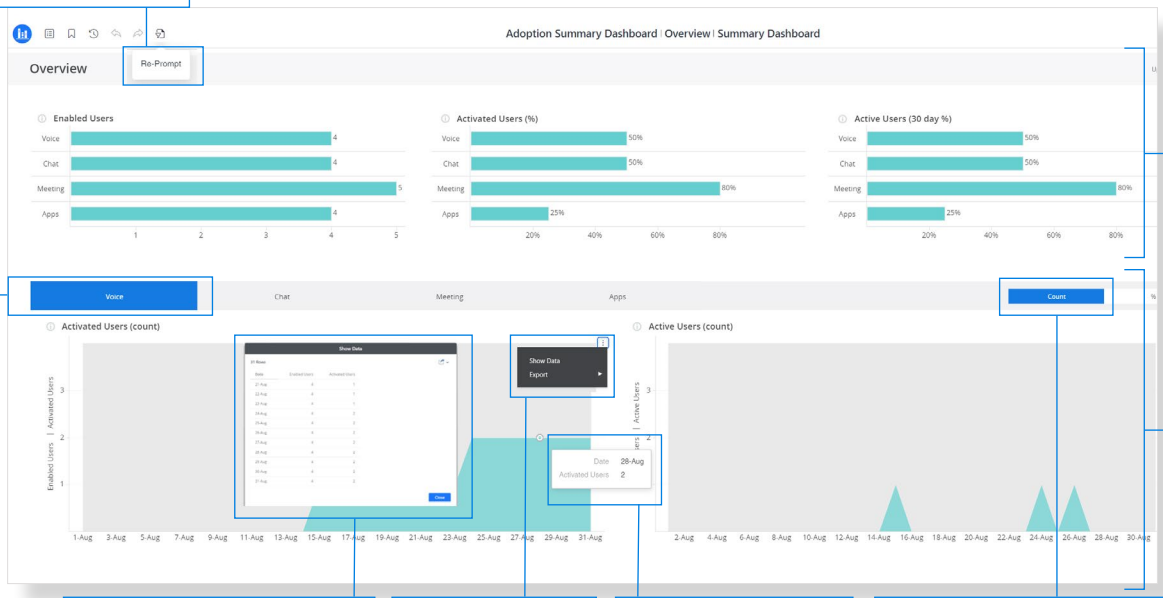
Elevate Service Adoption Dashboard

Discover how to get the greatest value out of your cloud communication solutions

EMPOWER YOUR USERS WITH THE RIGHT COMMUNICATION TOOLS

How do you know if your Elevate users are actively using certain features to improve their productivity? Elevate's informative Service Adoption Dashboard provides high-level insights on how much your users are utilizing Elevate services such as Voice, Chat, Meetings, and Apps (i.e., Desktop and Mobile Apps) to help you get the greatest value from your powerful business communications platform.

Re-Prompt Date Range: Enter a specific date range to look up.



Overview (Top portion): Displays the most current totals of Enabled, Activated and Active users of the account and by Elevate type.

Service Type Tabs: Click the type of service to define, either Voice, Chat, Meeting or Apps.

Metrics dashboard (Bottom Portion): Shows an in-depth view of a specific service: Voice, Chat, Meeting, or Apps.

Show Data: Shows the graph in a table format with the exact user counts.

Export option: Exports to either a PDF or Spreadsheet.

Hover Quick View: Displays the exact user count of the service.

Toggle switcher: allows the display of data in either a total count or percentage.



AT-A-GLANCE DATA VISIBILITY TO ACT ON COMMUNICATIONS ADOPTION TRENDS

Know exactly which Elevate services are being used over certain time periods and what services need more adoption to drive more employee productivity.

Elevate Service Adoption Dashboard provides insights by service type for:

- **Enabled users:** A user who has access to the services, but has not used the services yet
- **Activated users:** A user who has used a service or the apps (desktop or mobile) at least once
- **Active Users:** A user who has used the service at least once in the last 30 days

QUESTIONS? CONTACT US TODAY!

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