smartlife
An IT Solutions Company

DATASHEET



Communications & Collaboration for Your Hybrid Work Model

THE COMMUNICATIONS AND COLLABORATION SOLUTION THAT SUPPORTS YOUR HYBRID WORK MODEL NEEDS TO BE:

1) **Flexible and elastic**—to expand and contract, ebb and flow as your hybrid work model takes shape, then changes, then snaps back, then evolves.

2) **Capable of keeping business in the middle**—so customers can reach you at the same business phone number or email address as before, regardless of where you or your employees are.

3) **Crazy simple**—so it just works, and complexity is a nonissue, because you'll have enough complicated decisions to make about criteria for returning to the office, which needs redesigning.

Elevate, as a cloud-based unified communications and collaboration platform, seamlessly integrates all your communications tools—desktop phones, mobile phones, and computers—into one manageable solution that flexibly accommodates your employees' needs and workplaces.

Each user receives

- Local phone number with unique extension
- Up to five endpoints
- Inbound/outbound caller ID
- WebFax
- Voicemail box with transcription services
- Team chat
- Elevate Mobile App & Desktop App
- AnyMeeting with up to 30 participants
- 10GB per user of ShareSync file share and backup

Each account receives

- Centralized management of all locations
- Auto Attendant with a direct inward dial phone number
- Ability to configure up to 10 hunt groups
- Conferencing: 200 toll-free minutes/month
- Active directory integration for easy user configuration
- Hunt Group reporting
- Enable/disable call recording
- Spam caller protection

FEATURES	FLEXIBLE	BUSINESS IN MIDDLE	CRAZY SIMPLE
Elevate's cloud-based phone service offers all the advanced call features your business needs from your desk or your mobile phone with excellent network call quality and uptime.			
Phone system, phones, and applications	• Keep your current phone numbers • Use your mobile phone to place and receive calls from your business number, see who is available, chat with colleagues and manage voicemail—anytime, anywhere • Your full desktop chat history synchronizes with your mobile device so you can stay connected and continue conversations no matter where you are • Listen and manage voicemail from the desktop phone, or through the mobile app	• Customers always see the business phone number, whether employees answer from their laptop, mobile phone, or office phone • Employees can even transfer business calls from their laptop to their mobile phones, without customers knowing anything except your business phone number • Desk phones used remotely work exactly the same way they do in the office, with access to all the features and functionality	• Plug and play office phones into any location with an internet connection • Manage system configuration and call reporting from a single web-based portal • Transfer calls without disconnecting by simply hitting the Flip icon • Our desktop and mobile applications work on PC or Mac devices and systems, so you can see who is available, chat with colleagues, place and receive calls, share screens, start video calls and share files—all from one application
Elevate's video conferencing technology lets you establish a more personal connection with customers and business partners without the hassle of travel.			
Video conferencing and screen share	• Host video conferences and share screens securely in HD video quality, wherever you are • Attendees can join video conferences from desktop or mobile devices, wherever they are	• Virtual meeting accounts include a business conference call number and PIN codes, so participants can join by phone or computer, wherever they are • Meeting participants can use screen share and annotation to engage with shared content in real time • Advanced features let you automatically lock meetings so no one can enter without your permission, or record meeting transcripts with notes for capturing and distributing action items	• Our browser-based app means no downloading or plug-ins, so meetings can begin super quickly and you can be productive fast • Hosts can start meetings directly from the video conferencing tab of their Elevate desktop app

FEATURES	FLEXIBLE	BUSINESS IN MIDDLE	CRAZY SIMPLE
Elevate's chat functionality provides teams the tools they need to quickly communicate, collaborate, and get work done – no matter where they are.			
Team chat	• Access your corporate directory to easily start conversations with anyone in your organization • Share files in any chat, where they remain for future access • Seamlessly hop from chat to video conference where you can meet virtually, share your screen, and collaborate on projects in real-time	• Connect with colleagues 1:1 with direct chat • Private and public channels make it easy for teams to organize conversations on specific topics. Members of the channel can share files, meet, and collaborate in a dedicated space • Send and receive unlimited text messages across US, Canada, and Puerto Rico to communicate more effectively with customers • Chat and SMS messages are securely encrypted in transit and at rest	• Messages automatically sync across mobile and desktop apps, so teams can stay connected and access their conversations from wherever they work • Easily search chat history for relevant files or links you need to get work done
Elevate also includes cloud file management, so you can securely access or share your files on any device, from any location.			
File collaboration and backup	• Access files from desktops, laptops, smartphones, tablets, file servers, and the web, with full control over all functions including file management, users, devices, and sharing activities. • You gain access to the most current version of files for co-editing with teammates in real-time.	• Keep all your files securely stored, up to date, and accessible from any device • Quickly share files with anyone inside or outside your organization • Easily restore previous versions or accidentally deleted files with file recovery and revision history • Protect files from ransomware and other types of data loss	• Quickly and securely access, search, manage and share files directly from the Elevate desktop app or from a mobile device, without a VPN connection.

QUESTIONS? CONTACT US TODAY!

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